
FAVOUR OJISUA

SOCIAL SERVICES

☎ +1-647-410-3696 ✉ ivorseojisua@gmail.com 📍 Edmonton

PROFILE SUMMARY

Dedicated Social Service Worker with a strong track record of providing compassionate, client centred care. Skilled in case management, behavioural support, and coordinating essential services for vulnerable populations. Adept at fostering supportive relationships, facilitating community programs and resolving client inquiries to enhance overall well-being.

WORK EXPERIENCE

HOPE MISSION

PRESENT

Community Engagement Coordinator

- Coordinated community outreach programs, increasing engagement by 30% through effective communication and partnership with local organizations.
 - Led client support initiatives, resolving 90% of service inquiries promptly, enhancing client satisfaction, and trust in the organization.
 - Collaborated with multidisciplinary teams including social workers and healthcare providers to develop personalized support plans for 150+ clients annually.
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INDEPENDENT COUNSELLING ENTERPRISE

2020-2023

Client Support Specialist

- Assisted clients in accessing essential services and community resources, resolving inquiries with a 95% satisfaction rate.
- Developed and implemented functional assessments, creating structured strategies that reduced behavioural incidents by 40%
- Conducted behavioural assessment, leading to structured interventions that improved client well-being by 30%

UMBRELLA FAMILY CHILD CARE

2019

Educational Assistant

- Provided care for up to 30 children daily, ages 0-12 ensuring a safe and nurturing environment.
- Coordinated educational and recreational activities, leading to a 20% improvement in child engagement.
- Assisted in managing daily routines, including meal prep, nap times and educational sessions, ensuring a smooth schedule for all children.

CORE SKILLS

- Communication & Empathy
- Case Management & Client Support
- Community Outreach & Engagement
- Behavioural & Functional Assessments
- Multidisciplinary Team Collaboration
- Crises Intervention & Problem Solving

EDUCATION

DIPLOMA IN SOCIAL SERVICE WORK/PSYCHOLOGY