

SADA HALIMAT JUMAI

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PROFESSIONAL PROFILE

Experienced Child and Youth Worker in caregiving expertise, specializing in crisis intervention, conflict resolution, and client support. Skilled at providing direct care and supervision to clients, addressing crises swiftly, and collaborating with social workers and law enforcement for comprehensive client care. Proficient in monitoring client progress, adjusting strategies, and maintaining detailed documentation, advocating for residents' needs, connecting them with resources, and ensuring their overall well-being.

PROFESSIONAL EXPERIENCE

Greensprings School- Nigeria

Youth Worker

January 2020 –February 2025

- Provided direct care and supervision to clients
- Provided crisis intervention and conflict resolution, ensuring a safe environment for all participants
- Monitors progress, adjust strategies as needed and document outcomes for reporting
- Responded to crises and provided immediate support and intervention
- Kept detailed records of daily interactions, incidents, and progress
- Supported clients with life skills, such as budgeting, cooking, and securing permanent housing.
- De-escalated conflicts, resolved interpersonal disputes, and provided crisis intervention when needed.
- Collaborated with social workers, healthcare providers, and law enforcement to ensure holistic support.
- Facilitated group activities aimed at promoting resilience, well-being, and community building.
- Ensured safety and cleanliness, adhering to health and safety standards

AVI-CENNA INTERNATIONAL SCHOOL

Shelter Support Worker

October 2018 – December 2019

- Provided daily support and assistance to residents, ensuring their physical, emotional, and social well-being.
- Monitored residents' needs and connected them to appropriate community services and resources.
- Maintained accurate and confidential case notes and reports, ensuring compliance with organization policies and government regulations.
- Advocated for the needs and rights of clients.

Skills

- Crisis Intervention and conflict Resolution
- Case Management and client Advocacy
- Community outreach and resource coordination
- Excellent communication and interpersonal skills
- Knowledge of social services and housing programs
- Ability to work in high-stress environments
- Cultural competency and sensitivity
- Microsoft Office Suite, Database Management

Qualification and Certifications

Emergency First Aid CPR/AED

Bachelor of Science (Education), University of Ilorin- Nigeria. (2015)

References

Available on request