Angella Kigongo Nagita

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**PROFILE**

A team player, and adaptable; I’m a self-motivated individual with over 2 years of experience as a Care Support Worker, housekeeping and nanny services. I am aspiring to be a Senior Support Worker in Canada. Currently, I am certified in Standard first aid, CPR & AED, and WHMIS. I work effectively both within a team and individually using my own initiative.

**skills and experiences;**

* Self-disciplined quick learner and excels under pressure
* More than 2 years customer care service.
* Physical fit and I able to lift 10 – 60lbs continuously throughout the shift.
* Capable of performing repetitious task.
* Willing and ready to learn new things with high attention to details.
* Good problem solving and interpersonal skills
* Excellent in computer skills, Word, Excel, Emailing and social media marketing.
* Very good communication skills both written and verbal in English.
* Flexible and good time manager, very creative and good in adopting new ways at work.
* Ability to manage abuse cases and people on substance abuse

**Training courses**

* First Aid and CPR
* WHIMS
* Food and safety

**EMPLOYMENT EXPERIENCE**

**Housekeeping Attendant Sandman Signature downtown Edmonton April 2023 to date(part time)**

* Cleaned and sanitized hotel and over 16 guest’s rooms daily.
* Made beds and changed linen.
* Cleaned and sanitized bathrooms, showers, toilets, sinks and countertops.
* Sometimes helped in supervising and inspecting cleaned rooms.
* Did laundry and sorting of linen and towels.
* Trained new members in the housekeeping department.

**Nanny and Housekeeper Private home Edmonton Alberta August 2023 to July 2024**

* Did laundry including folding and sorting of clothes of the entire household.
* Cleaned the entire house including kitchen area and also vacuumed the floor.
* Feeding, changing, bathing and putting to bed the child.
* Ensured that meals are prepared and served on time.
* Picking and taking the child to daycare occasionally.
* Notified parents of any signs of emotional or developmental issues.

**Volunteer at Good Samaritan Society**. January 2023 to March 2023

* Assisted aging people with dementia to carry out their personal hygiene daily.
* Reading and interpreting prescriptions and administrating medications accordingly.
* Recorded their medication history into the MAR chat.
* Assisted them to toilet, change contingency pad, catheter bag, night urinary bag, bath and general washing as it may be required.
* Assisted them in meal preparation and other daily activities of the service users.
* General housekeeping.

**Nalukolongo Elderly People’s home kampala, Uganda July 2020 to December 2022**

**Disability Support Worker**

* Support the individual with disability in daily living task and activities.
* Provide personally care and assisting the individual.
* Assisting the individual in preparing meal.
* Assisting and preparing the individual with everyday program and keeping the record
* Picking up and dropping the individual to their doctors’ appointment.
* Helping the individual with their medication
* Helping the individual with personal hygiene
* Assisting the individuals with everyday chaos.

**Education**

* Degree in international business
* Certificate in Customer care service

**References upon request**