

BETTY NAMUGENYI

Edmonton, AB, CA

kagandaronald94@gmail.com

+1 780 700 9693

Degree in social works with additional certification in Addictions, Mental health awareness and Trauma informed care. Enthusiastic behavioral support worker with

3 years experience in community and residential support homes working with individuals with mental health challenges, autism, anorexia, fetal alcohol spectrum disorder, trauma, developmental disabilities, ADHD and substance abuse.

Work Experience

Behavioral Support Worker

Gateway Holistic Care Group-Edmonton, AB

May 2022 to Present

- Assisted clients to establish, develop and achieve their goals and objectives as stated in their Individual Support Plan set up with the clients, the Program management and their Behavioral Therapist.
- Handled escalations with clients by use of the Therapeutic Crisis Intervention techniques of reducing aggressive behavior through ensuring clients are at baseline while monitoring any triggers and settling conditions in the group home/ environment.
- Administered all medication and follow-up with clients to ensure there are no medication errors , all medication rights to clients are followed and adhered to.
- Establish and monitor client's daily interactions and activities to ensure housing and program policies and regulations are followed and observed.
- Observes, documents, reports and follows up on important daily occurrences including changes in client's behavior, incident reports and any other day to day changes.
- Supported physical, emotional and spiritual needs of at-risk adolescent youth.
- Completed and maintained accurate records regarding client's histories, daily progress, escalations requiring incident reporting, hygiene practices, meal plan preparations and services provided.
- Liaised with community resources and facilitated community outreach programs with the clients in care which helped get them to build relationships in the community and learn life skills for their development.
- Scheduled appointments with clients including medical, family visits, friend visits, social and recreational appointments.
- Administered Naloxone and first aid to clients with any overdose incidents and followed proper monitoring including updating the program manager, clients records and daily logs.

Volunteer Work

The Salvation Army-Edmonton, AB

February 2022 to Present

- Assisted with hands on support and guidance to residents
- Greeted the guests and ensured they had a warm and comfortable stay
- Assisted with the tailoring of garments of the seniors to help them look and feel their best by mending and providing minor alterations of clothes

Education

Bachelor's in Social Works

MAKERERE UNIVERSITY - Kampala

January 2018 to August 2021

Skills

- Medication administration
- Case management
- social work
- Crisis Intervention
- Developmental Disabilities Experience
- Computer skills

Certifications and Licenses

First Aid with Level C CPR & AED and Child Care Certification

Medication Administration Certification

Mental Health Awareness and Support Certification

Therapeutic Crisis Intervention Certification

Food and Safety Certification