

OLIVE NABAWANUKA

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Location: Edmonton, AB

PROFESSIONAL SUMMARY

Dedicated and compassionate support worker with 5 years of experience specializing in providing care to children, youth, and the elderly. Extensive background in crisis intervention, residential support, recreation management, and social work, working with vulnerable populations in Uganda, Kenya, and Toronto. Adept at creating supportive environments and promoting the well-being and development of individuals in need. A versatile professional with a solid commitment to full-time work, including flexible hours.

KEY SKILLS & COMPETENCIES

- **Crisis Intervention:** Skilled in managing crises, ensuring client safety, and providing emotional support.
- **Residential Support:** Experience in assisting with daily living activities, emotional well-being, and behavioral guidance.
- **Child & Youth Support:** Strong focus on youth development and rehabilitation.
- **Elderly Care:** Specialized in elderly assistance, including personal care, mobility support, and companionship.
- **Social Work:** Conducted assessments, case management, and support planning for vulnerable populations.
- **Recreation Management:** Experience in designing and implementing recreational activities to enhance well-being.
- **Strong Communication:** Excellent interpersonal skills to build trusting relationships with clients, families, and stakeholders.
- **Team Collaboration:** Worked collaboratively with interdisciplinary teams to ensure holistic client care.
- **Multi-cultural Sensitivity:** Understanding and working effectively within diverse cultural settings.
- **MS Office 365 & SharePoint:** Proficient in documentation, reporting, and case management systems.

PROFESSIONAL EXPERIENCE

Support Worker

St. Stephens Community House –Toronto, ON

June 2023 – May 2024

- Provided comprehensive support to children, youth, and elderly individuals in community and residential settings.
- Assisted clients with daily living tasks, including hygiene, meal preparation, and medication management.
- Managed crisis situations, offering immediate emotional support and de-escalation techniques.
- Conducted individual assessments and helped develop personalized care plans to address clients' needs.
- Collaborated with healthcare professionals, social workers, and families to coordinate care.
- Supported elderly clients with mobility, ensuring their physical well-being and emotional comfort.

Crisis Intervention Worker

WoodGreen Community Services-Toronto, ON
January 2021– December 2022

- Responded to crisis situations involving mental health, substance abuse, and domestic violence.
- Provided immediate intervention to ensure the safety and well-being of clients.
- Connected individuals to community resources, shelters, and support services.
- Worked alongside law enforcement and medical professionals in high-risk cases.

Recreation Manager

Community Health And Social Services -Kenya
2016 – 2021

- Developed and organized recreational programs for children and elderly clients to enhance social and cognitive development.
- Facilitated group activities to foster social interaction and physical activity.
- Collaborated with volunteers and staff to deliver effective and engaging programs.

Social Worker

Caring Hearts Uganda – Uganda
2013 – 2020

- Provided case management, advocacy, and counseling for individuals and families facing social and economic challenges.
- Conducted psychosocial assessments and facilitated access to housing, healthcare, and community services.
- Worked with community organizations to support marginalized individuals, including refugees and homeless populations.

EDUCATION & CERTIFICATIONS

- **Bachelor of Social Work (BSW)**
Makerere University, Kampala, Uganda
Graduated: 2013
- **Crisis Intervention Certification**
Completed: 2014
- **First Aid & CPR Certification**
Completed: 2017
- **WHIMIS**

AVAILABILITY

Available for full-time or part time positions with flexible scheduling, including day, night, and weekend shifts. Immediate start upon offer.

ADDITIONAL INFORMATION

- Ready to provide a criminal Information Check upon request