

EMMANUELLA CHIOMA OKWUELEFE

SKILLS

- Laboratory Techniques and Analysis
 - Personal Support and Care
 - CPR, AED
 - Communication
 - Time management
 - Documentation and reporting
- Patient-focused care
 - PDSB
 - Organization and cleanliness
 - Team Collaboration
 - Audit Support
 - Confidentiality and Privacy

PROFESSIONAL SUMMARY

Skilled Health Care Aide with a proven track record at Nurse Next Door, adept in patient-focused care and laboratory techniques. Demonstrates exceptional communication and team collaboration, enhancing patient well-being and privacy. Achieved significant improvements in patient independence and satisfaction through innovative care strategies and meticulous documentation. Certified in first aid/CPR, PDSB, APRP and WHIMS.

WORK HISTORY

- HEALTH CARE AIDE** 10/2024 to Current
Nurse Next Door, Edmonton, AB

 - Provided assistance in daily living activities by dressing, grooming, bathing, feeding, and toileting patients.
 - Promoting patient independence and overall well-being.
 - Maintained a clean, safe, and well-organized patient environment.
 - Reduced patient anxiety through effective communication and active listening skills.
 - Kept accurate records of patients' care, condition, and progress.
- VOLUNTEER/ DATA BASIC ANALYST / AGENCY ROW** 07/2024 to Current
Edmonton Food Bank, Edmonton

 - Handled sensitive client information with discretion, ensuring confidentiality at all times.
 - Delivered outstanding customer service by maintaining a professional demeanor during high-pressure situations.
 - Maintained detailed records of client interactions, allowing for a better understanding of needs and preferences for future engagements.
 - Enhanced client satisfaction by addressing inquiries and resolving issues promptly.
 - Utilized active listening skills to identify customer needs, and provide appropriate solutions.
- PERSONAL SUPPORT WORKER AND HOME CARE ASSISTANT** 03/2024 to 06/2024
Nooshin Lary (CLSC), Montreal, QC

- Acquired knowledge and skills in providing compassionate care to Senior individuals in need
- Gaining expertise in assisting with daily living activities, including personal hygiene, meal preparation, and medication administration
- Empowered residents to complete tasks within individual capacity
- Bathed, dressed, and groomed clients to help service users maintain good hygiene practices
- Established positive routines to support mental wellbeing

PERSONAL SUPPORT WORKER / HOME CARE ASSISTANT 02/2024 to 03/2024

Snowdon Residence, Montreal, QC

- Delivered empathetic, compassionate, and person-centered care to all patients.
- Recorded completed activities to support medical administration.
- Assisted clients with daily living needs to maintain self-esteem and general wellness.
- Assisted clients in maintaining personal hygiene through bathing, grooming, and dressing tasks.
- Maintained accurate records of patient care, progress, and concerns, contributing to effective communication among healthcare team members.
- Assisted with feeding, and monitored intake to help patients achieve nutritional objectives.
- Enhanced patient comfort by providing compassionate and attentive personal care
- Monitored patient health status regularly, reporting any changes to the appropriate medical staff

LABORATORY ANALYST 07/2010 to 08/2013

Lagos University Teaching Hospital (LUTH), Idi-Araba, Nigeria

- Participated in laboratory experiments and analyses under the guidance of senior analysts
- Assisted in sample preparation, data collection, and analysis using laboratory equipment
- Collaborated with team members to ensure a safe and efficient working environment

EDUCATION

National CPR Foundation, Alberta, Canada

Certification, BLS, 12/2024

Nurse Next Door, Edmonton, AB

Certification, WHMIS, 10/2024

Nurse Next Door, Edmonton, AB

APRP, Abuse Prevention and Response Protocol, 10/2024

Snowdon Residence, Montreal

INTERNSHIP, 03/2024

ESSOR COLLEGE, Montreal, QC

PERSONAL SUPPORT WORKER(PSW), 01/2024

College Essor, Montreal, QC

CERTIFICATE OF VOCATIONAL TRAINING, HOME CARE ASSISTANT, 01/2024

College Essor, Montreal, QC

Heartsaver CPR AED, Heart & Stroke training, 01/2024

College Essor, Montreal, QC
P.D.S.B, 01/2024

University of Benin, Benin City, Nigeria, Nigeria
Bachelor of Science, Science Laboratory Technology (CHEMISTRY OPTION), 12/2012

CERTIFICATIONS

- BLS
- WHMIS
- APRP - Abuse Prevention and Response Protocol
- Personal Support Worker Certification (PSW) 750 HOURS
- Home Care Assistant Certification 320 HOURS
- CPR AED
- PDSB
- Nigeria Institute of Science Laboratory Technology Associate (AISLT)

LANGUAGES

English

Full Professional

French

Elementary

REFERENCES

Available upon request