**CHARLES MENSAH**

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EG7-04-2

# Objective

To obtain a position as a community support worker/child and youth care work.

**Highlights Objectives**

* Ability to work collaboratively within multidisciplinary teams with focus on achievement of client safety, client wellbeing, permanence, family, and community support.
* Knowledgeable about Collaborative Service Delivery approach.
* Communicate with consistency and clarity using active listening techniques and summarizing information in order to promote engagement and increase understanding.
* Ability to make concrete well informed decisions that support the overall success of client as well as the organization.
* Effective problem solving and conflict resolution skills, quick decision maker.
* Identify, analyze, plan, and respond to internal and external risks factors ensuring compliance with standards and legislation.
* Ability to remain calm in stressful situations and maintain a high-level of professionalism.
* Ability to work effectively with people of diverse cultural and racial backgrounds.
* Excellent written and oral communication skills.
* Able to work well under pressure.
* Excellent interpersonal, organizational and communication skills.
* Self-motivated, team player yet capable of working independently with minimal supervision.

# Work History

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**Position:** Community Support worker.

**Organization:** Mariam footsteps. **Year:** April 2019 – present

***Duties assigned:***

* Provide supportive counselling to youths experiencing emotional and behavior difficulties.• Trauma informed care approach
* Harm reduction approach.
* Worked in a program with a primary focus on family unification.
* Provided support for client development as decided through individual service plan.
* Responded to safety and health care needs of clients and staff.
* Conducting program with a focus on re-integrating clients into the community.
* Followed and promoted house and community programs and goals.
* Ensured effective services are delivered to the clients and document the information.
* Advocates for client/family in community and link to services.
* Responsible for making decisions on finances and clients’ well-being.

**Position:** Community Support worker.

**Organization:** Independent counselling enterprises. **Year:** 2019 – 2022

***Duties assigned:***

* Assisted clients with personal care and routing educational activities to meet their long and short-term goals.
* Provided support and care for the physically and developmentally challenged.
* Responsible for taking care of clients with brain injury and autism.
* Completed administrative duties such as: client’s daily reports, communication books, incident reports and data collection.
* Studied and documented client’s daily developmental growth and changes
* Dealt with different clients with various crisis situations.
* Ensure safety and security for clients and staff.
* Completed administrative duties as needed.

**Position:** Mental Health Support Worker

**Organization:** Osu Children and Adult Home **Year:** 2014 – 2019

***Duties assigned:***

* Provide support to the individual.
* Give them shower/bath.
* Prepare meals and take them to their day program.
* Administer medication.
* Do household work etc. **Educational History**

**Relevant Training:**

First Aid & CPR, Non-violent Crisis Intervention, ASSIST, Behaviour Supports Management (CSS), Building Community Capacity (Alberta Health), De Stigmatizing Mental Health (Alberta Health), Person Centred Planning (The Learning Community) Cultural Diversity Training, Aboriginal Awareness, Certificate in Medication Administration, Confidentiality and Privacy, Foundation of Caregiver Support.

**School :** Buduburam Community High School Accra Ghana

**Qualification:** Diploma

**Year: 2006 – 2009**

**School : IPMC university college of technology Accra Ghana**

**Qualification: PHD**

**Year: 2012- 2015**

**References**

Available Upon Request