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Professional summary

Dedicated and compassionate support worker with 3years of experience assisting individuals with developmental, physical and mental challenges. Skilled in providing emotional support, promoting independence, and ensuring clients well being. Seeking to utilize my expertise in a rewarding support worker role

EDUCATION AND TRAINING

High School Diploma

First aid and CPR Training

Non-Violent Crisis Intervention

Child Intervention Record Check

EMPLOYMENT HISTORY

Support Worker, Entrust Disability Services, AB. April 2022 to Jan 2024

- Effectively dealing with behaviors
- Maintain open and effective communication with parents/guardians
- Perform housekeeping duties in client residences
- Administering Medication
- Performing Personal care (Bath assists, Shaving, Toileting)
- Maintaining appropriate documentation and records
- Assisting Clients with daily living skills
- Follow up policies and procedures as required.
- Work effectively and collaboratively in a team environment

Client Social Worker, Rotary House, AB. January 2021 February 2022

- Monitor client activities and provide effective intervention in crisis situations.
- Determines nature of client's situation by interviewing client; assess client personal needs. e.g. hygiene, nutrition, psychological, medical and emotional.
- Monitors planned actions by periodic follow-up.
- Maintains client confidence and protects operations by keeping information confidential.
- Monitors and supervises shelter and maintains order in accordance with shelter policies and procedures.
- Receives new clients, completes intake paperwork, creates proper client files and orients new clients to Shelter policies.
- Monitors the activities of clients to ensure the safety of clients, volunteers, and staff.
- Help clients resolve any issues as they may arise.

SKILLS

Empathy

Crisis intervention

Strong Communication

Time management

Patience, compassion, and a genuine love for working with children

Ability to multitask and prioritize tasks in a fast-paced environment