**JAZILAH NALULE**

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**Objective**

Kind, Prompt, courteous, and professional individual, with a passion for mental health, and community outreach. I am passionate about enhancing the quality of lives of vulnerable individuals in our community. Compassionate yet emotionally intelligent worker with excellent teamwork and patient care. High fitness level with ability to thrive and maintain composure during stressful situations.

**WORK EXPERIENCE**

**Youth support worker, CreeAtion Community Care Society June 2022 to date**

Duties and Responsibilities;

➢ Support youth in establishing and maintaining healthy routines and life skills development.

➢ Reinforce conflict resolution, positive communication and reinforcement, role modeling and

supportive listening etc.

➢ Transport and support residents with their day programs, appointments, and recreational

activities

➢ Utilize Therapeutic Crisis Intervention strategies to diffuse potential behavior escalations

➢ Assist teacher with Planning, preparing, and implementing programs to meet students’ needs

➢ Administer medications to residents as required.

**Support Worker,Traale Residential services July 2018 to June 2021**

Duties and Responsibilities Include:

➢ Supporting individuals with personal care tasks

➢ Medication Administration

➢ Maintain a healthy environment by completing a variety of cleaning and housekeeping duties as

required

➢ Encouraging and promoting individual independence

➢ Supporting individuals’ access to community resources and activities

➢ Completing necessary documentation i.e., daily log notes, goal progress notes, checklists.

➢ Adhering to the company’s code of ethics as well as policies and procedures.

➢ Supporting individuals with complex behaviors while following behavioral support plans

➢ Maintain an inventory of supplies, food, and personal hygiene products, and weekly shopping

lists.

**EDUCATION**

Diploma in Social Works

Makerere University

2005 to 2006

Advanced Certificate of Education in Education

Kampala Students’ Centre

2001 to 2003

**SKILLS**

* Excellent Communication and Observation Skills
* Computer literacy.
* Ability to make swift decisions and stay calm.
* Strong with a good level of physical fitness.
* Excellent planning and time management skills
* Quick thinker with good Reasoning and Problem- Solving Skills.
* Caring and outgoing personality with good interpersonal skills
* Experience working with complex and vulnerable population.
* Good Resilience & Stamina.
* Ability to stand, twist, lean, walk and bend for the majority of the shift.
* Good self-care Techniques with ability to recognize mental stress & tiredness
* Caregiving
* Home Care
* Meal Preparation
* Food Preparation
* English - Fluent

**Certifications and Licenses**

Current Police Criminal Check

Current Child Intervention Record check

Medication Administration

Non-Violent Crisis Intervention

WHMIS

CSTS

Safe Food Handling

Abuse Protocol