

ALBIN SHAJI

1651 46 street nw edmonton AB T6L 5H2
437-679-0343 • albinshaji5555@gmail.com

OBJECTIVE

Dedicated and compassionate individual seeking a position as a Community Support Worker (CSW) to leverage my strong interpersonal skills, empathy, and commitment to making a positive impact in the lives of others. Eager to contribute to the well-being and empowerment of individuals within the community by providing comprehensive support and fostering a nurturing environment.

EDUCATION

Lambton college

September 2021 – April 2023

Cyber Infrastructure Specialist

Kerala Technological University

August 2016 - August 2020

B.Tech computer science and engineering

KEY COMPETENCIES

- Clear and effective verbal and written communication. Flexible to work in team.
- Active listening to understand and respond to the needs of individuals.
- Building positive relationships with clients, families, and colleagues. Team player
- Quick decision-making to address immediate concerns
- Openness to learning and implementing new strategies.

EXPERIENCE

- **Community support worker – Entrust disability services Edmonton AB canada (August 2023-Present)**
 - Assisted individuals with disabilities in their daily living activities, including personal care, meal preparation, and housekeeping.
 - Oversaw a caseload of clients, conducted evaluations, and offered crisis intervention and counselling as required.
 - Working collaboratively with healthcare providers, social workers, educators, and other professionals to ensure comprehensive support.

- Assisting clients in developing essential life skills, such as communication, problem-solving, and self-care.
 - Providing emotional support and companionship to individuals facing difficulties
- **Support worker – St.Thomas palliative care Kottayam kerala india**
 - As part of church youth program actively participated in supporting people with disabilities
 - Connecting clients with appropriate community resources and services.
 - Prepared and served food
 - Contributing positively to a supportive team environment.
 - Managing caseloads and schedules efficiently.

CERTIFICATIONS

- Class 5 driving license with 2 million coverage on insurance to drive clients
- Nonviolent Crisis Intervention 2nd Edition (CPI)
- Caring About Food Safety, Ministry of Alberta
- WHMIS Certification, CLAC
- Fire Extinguisher Training Certificate, Entrust Disability Services
- Hazards Assessment Training Certificate, Entrust Disability Services
- Food Safety Training Certificate, Entrust Disability Services
- PPE Training Certificate, Entrust Disability Services
- Medication Administration Training Certificate, Entrust Disability Services

REFERENCES

- Name :Vishnu Shailajan
Position: Assistant manager Entrust disability services Edmonton
Phone number : +1 438 927-2214
- Name :Jinu baby
Position: Assistant manager Entrust disability services Edmonton
Phone number : +1 780 884-7170