

RIDHAM PATEL

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Objective

Dedicated Healthcare Worker seeking to leverage background and experience to secure a position within a long-term care facility with a respected organization that rewards hard work, talent, and a track record of success in providing high-level care to residents. Accomplished in providing companionship and engaging patients to maximize quality of life.

Experience

August 2023 - Present **Cashier, Frontline Pharmacy, Edmonton**

- Handling all types of transactions including cash and card payments and issued receipts and change
- Maintaining the online registry and accurate record of inventory
- Greeting customers and resolving their complaints
- Answering telephone and responds to queries
- Assisting customers with items and referring them to a pharmacist as needed
- Counting the cash

September 2021- June 2023 **Operation Theatre and Anaesthesia Assistant, CHARUSAT Healthcare & Research Foundation- CHRF**

- Performed duties & assisted as a key technologist with Anaesthesiologists, Surgeons and other staff in cases of several domains viz, General, Gynaecological, Orthopaedic, Urological, Neuro and providing direct patient care
- Bio-medical waste management
- Maintained infection prevention and control guidelines including prophylaxis management
- Cleaning and sterilization of instruments, equipment and operating room
- Attended and provided psychological support to Pre/Post-Operative Patients, managing in and outpatients, prepared patients for surgery
- Continuous monitoring of patients (including vitals monitoring) and maintained record
- Supervised 2 Interns and students
- Quality control management
- Instruments and equipment handling and maintaining inventories

June 2020- June 2021 **Graduate Intern, CHARUSAT Healthcare & Research Foundation- CHRF**

- Provided patient care, monitored the patient's vital signs including blood pressure, pulse and temperature, prepared the patient for surgery, cleaning and sterilizing instruments and maintained sterility in the operating room
- Actively participated in community services and medical camps organised by CHARUSAT Hospital and understood the basic medical orientation participated in community services where collected patient's vital signs and maintained record

VOLUNTEER EXPERIENCE:

***June 2022 –June 2023* CHARUSAT Tele Health Program**

- Actively participated in a community outreach program aimed at enhancing healthcare access and awareness in rural villages.
- Conducted door-to-door comprehensive health surveys within various underprivileged communities and spearheaded the collection of quantitative and qualitative data regarding healthcare needs across multiple villages, ensuring accuracy and reliability of findings

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- Assisted in data entry, analysis and interpretation under the guidance of the supervisor, employing advanced computer software skills in the Microsoft Office Suite

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- Collaborated closely with the project coordinator to compile and synthesize survey results into a comprehensive report, showcasing insights and recommendations for the implementation of the healthcare model

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- Demonstrated strong interpersonal skills in building rapport with community members and stakeholders facilitating effective communication and information gathering

***April - July 2021* Covid Ward- CHARUSAT Healthcare & Research Foundation- CHRF**

- Provided psychological support and managed covid patients including patients on ventilators
- Administered prescribed medications, and provided oxygen therapy as needed

QUALIFICATION:

***August '23–Present* Master in Public Health, University of Alberta**

***2017- 2021* Bachelor of Science in Operation Theatre & Anaesthesia Technology, Charotar Institute of Paramedical Sciences, Charotar University of Science & Technology, Anand, India (GPA- 9.02/10)**

AWARDS & RECOGNITIONS:

January 2022 Received gold medal for securing highest CGPA in the class of B. OTAT batch 2017-2021

CERTIFICATIONS:

March 2024 CPR/AED Level C – Canadian Red Cross Society

July 2020 Mechanical Ventilation for Covid-19, Harvard Medical School

CONFERENCE, WORKSHOP & CERTIFICATIONS:

May 2022 Delivered Expert talk on Emergency Patient Care

September 2020 3 Part Webinar Series to Elevate Ventilator Management, GE HealthCare

January 2021 Participated as a delegate in Kochi Advanced Airway Management, Virtual Conference

TECHNICAL SKILLS:

Basic Life Support, Advanced Cardiac Life Support; Emergency airway management; Maintaining asepsis; Phlebotomy; Physical examination; Sterilization and disinfection procedures; First Aid; Patient Counselling
Effective communication within a multidisciplinary team

Languages English, Hindi (Full working proficiency)

Computer Skills Microsoft Office