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| * KOMAL BEHAL * Edmonton * Open work permit      * Contact no. 4163004816 * [**kaim.komal25@gmail.com(Preference)**](mailto:kaim.komal25@gmail.com(Preference))   **SKILL SUMMARY**   * **Administrative and Communication Skills:** Can communicate with people in an empathetic, patient, and extremely friendly manner, solve problems effectively using professional mannerisms, deliver exceptional customer service, and build customer satisfaction and loyalty. Ability to understand the diversity of customer behavior. Can provide adequate and timely resolution of a range of customer inquiries. Effective and persuasive communicator with good listening skills. Proficient in Filing and Recordkeeping. Excellent organizational skills. Eager to complete ongoing training to stay abreast of products and services. * **Computer Skills:** Proficient in using Windows and Microsoft Packages, including MS Office (Word, Excel, PowerPoint) and Internet Explorer. Typing speed of 45-50 words per minute. * **Language Skills:** Proficient in professional written and oral English, Hindi, and Punjabi communication. * **Other Skills:** Confident,Self-driven, and Motivated; Quick learner,can work equally well individually and in a team; good understanding of workplace practices and imperatives.   **EMPLOYMENT HISTORY**  **Consultant Physiotherapist**  **Krishna Physiotherapy and Rehabilitation Centre, Jalandhar**  **(August 2011 – January 2022)**   * Provide Specialist Physiotherapy intervention to patients referred to Care of the Elderly, Stroke & Neurology. * Triage and prioritize Physiotherapy referrals with support from Highly Specialist Physiotherapists - Stroke, Neurology, and care of the Elderly, to implement effective and timely caseload management. * Determine clinical diagnosis through skilled assessment with Highly Specialist Physiotherapists - Stroke, Neurology Care of the Elderly support as required for more complex patients, developing appropriate specialized Physiotherapy care packages, and maintaining records as an autonomous practitioner. * Be the Physiotherapy lead within the multi-disciplinary/multi-agency team for patients on caseload, providing specialist advice to teams with support from Highly Specialist Physiotherapists, Stroke, Neurology, and care of the Elderly as appropriate. * Provide support, supervision, and teaching/training to Band 5 physiotherapists, Physiotherapy students, and Health Care Support Workers within their specialty. * Contribute to Service development and change through liaison with Highly Specialist physiotherapists - Stroke, Neurology, and care of the Elderly.   **Internship**  **Shivalik Hospital and Trauma Centre, Mohali.**  **(1st June 2010- 30th November 2010)**   * Acquiring practical knowledge of physiotherapeutic procedures. * Assisting Senior Physiotherapists in their day-to-day duties. * Following up on patients to help them get better results from the treatment.   **Voluntary Training**   * **Sohana Multispecialty Hospital, Mohali.** (April 2010 –May 2010) * Acquiring practical knowledge about physiotherapeutic procedures. * Assisting Senior Physiotherapists in their day-to-day duties. * Following up on patients to help them get better results from the treatment.   **PROFESSIONAL QUALIFICATIONS**   * + **Master’s in social work (2013)**   + *Vinayaka Mission’s Research Foundation*   + **Bachelor in Physiotherapy (2010)**   + Swami Devi Dayal Institute of Physiotherapy and Rehabilitation, Barwala.   + *(Kurukshetra University, Kurukshetra*).     **Graduate diploma in Healthcare Administration**  Conestoga college - Ontario  May 2022 to August 2023  **Employment status in Canada:** Caregiver {Ability home care, Brampton} from May 5, 2022, to August 31, 2022.  **PSW**- Park View Retirement Home, Brantford, from September 19, 2022, till December 2022.  **PSW**- Riverview Terrace Retirement home, Brantford, from December till August 2023.  **COMPANION/ HOMECARE AID**- Lifeguard Homecare, Brantford, till August 2023.  **MOA**- Family Plus Medical Clinic Edmonton at present.  Certifications:  First Aid and CPR Certification  **References:**  **Available upon request.** |
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