**Gloria Dushime**

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**Objective:** To obtain a position as Community Support Worker

**Highlights of Qualifications**

* Experience working with youth, adults, and seniors with developmental disabilities or complex needs
* **Recent Vulnerable sector check**
* **Certified for Standard First Aid and CPR-C, Healthcare - CPR / AED and Medication Administration**
* **Mental Health Training**
* Positive attitude, active listening, caring and able to anticipate behaviors
* Patient, helpful, understanding and caring professional with good health and stamina
* Effective oral and verbal communication skills in English and French
* Maintain confidentiality of all data and information related to clients
* Ability to work independently and as part of a team
* Access to a vehicle
* Demonstrated capacity to work effectively under high pressure
* Flexibility to work all shifts, including evenings and weekends
* Proficient in computer skills (Windows, Microsoft Office and Outlook)

**Work Experience**

**Support Worker                                                                                                                       Jan. 2020- Feb 2021**

Homecare Assistance, Edmonton, AB

* Assists residents with day to day hygiene, such as washing their clothes and making their beds while also teaching them how to do it on their own
* Provide consumer with assistance in personal care such as administering to them their medicine as needed
* Prepare food for consumer while also helping them learn how to prepare on their own

**Personal Support Worker Nov. 2019-Jan.2020**

Edmonton Residential Aide Placement Services, Edmonton, AB

* Kept client cares neat, clean, and free of safety hazards
* Assisted with lifting, positioning, turning and other related mobility assistance
* Performed the daily living necessities of the client

**Personal Support Worker Aug. 2018-Nov.2019**

Mrs. Mary Mlinarch, Edmonton, AB

* Laid out medication and instructions to ensure proper dosages
* Kept client cares neat, clean, and free of safety hazards
* Assisted with lifting, positioning, turning and other related mobility assistance

**Caregiver Apr.2017- Jul. 2018**

Mrs. Georgia Baht, West Vancouver, BC

* Assisted clients in daily personal care, toileting, clothing care, household duties and transportation.
* Acted as companion and assistant in grocery shopping, errands, banking, and bill paying and community activities
* Aided during mealtimes, in cooking and food preparation
* Assisted with transfers to and from the bed, in and out of vehicles, through public places, in and out of bathroom activities and during other motions.
* Ensured a positive routine was established and maintained toward optimum mental and physical wellness

**Education**

**Social Science Present**

Kings University, Edmonton, AB

**Training**

**Safe Bathing Training Oct. 2020**

Edmonton, AB

**WHMIS Certificate Aug. 2020**

Edmonton, AB

**Food Safety Certificate Dec. 2020**

Edmonton, AB

**The Freedom of Information and Protection of Privacy Act (**FOIP**) Aug. 2019**

Government of Alberta, Edmonton, AB

**References will be provided upon request**