**FAVOUR OJISUA**

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I am a dedicated and an energetic individual that utilizes problem-solving techniques and envisions smart solutions while executing with urgency.

**CORE COMPETENCIES**

1. Proven ability to work in fast-paced and challenging environments.
2. Ability to adapt to challenges and responsibilities
3. Ability to work supportively with co-workers to achieve goals.
4. Ability to learn quickly and utilize new methods, systems, and procedure

**RELEVANT SKILLS**

1. Develop and maintain professional relationships which adhere to professional, legal, and ethical standards aligned to social service work.
2. Identify strengths, resources, and challenges of individuals, families, groups, and communities to assist them in achieving their goals.
3. Recognize diverse needs and experiences of individuals, groups, families, and communities to promote accessible and responsive programs and services.
4. Identify current social policy, relevant legislation, and political, social, and/or economic systems and their impacts on service delivery.
5. Advocate for appropriate access to resources to assist individuals, families, groups, and communities.
6. Develop and maintain positive working relationships with colleagues, supervisors, and community partners.
7. Develop strategies and plans that lead to the promotion of self-care, improved job performance, and enhanced work relationships.
8. Integrate social group work and group facilitation skills across a wide range of environments, supporting growth and development of individuals, families, and communities.
9. Work in communities to advocate for change strategies that promote social and economic justice and challenge patterns of oppression and discrimination.

**EDUCATION & TRAINING**

1. **Social Service Worker Diploma** – Mohawk College, Hamilton, ON  **2017-2019**
2. **High School Diploma-** Southern Ontario College, Hamilton, ON  **2016-2017**
3. **High School Diploma-** British Nigerian Academy, Abuja, Nigeria **2012-2015**
4. **Middle School Diploma-** Stella Maris, Abuja, Nigeria **2009-2012**
5. **First Aid/CPR Training –** Canadian Red Cross, Hamilton, ON **2019**
6. **CPI Training** – Community Living Hamilton, Hamilton, ON **2019**
7. **Worker Health and Safety Awareness in 4 Steps (WHMIS) and AODA -** Ministry of Labour **2018**

**PROFESSIONAL EXPERIENCE**

**After School Child Care –** Umbrella Family, Hamilton, ON **09/2019 – 03/2020**

* Cared for children after school until pick-up by parents
* Ensured children are safe while playing, eating and interacting with each other

**Account Service/ Retention –** S & P Data, Hamilton, ON **04/2019 – 08/2019**

* Strived to understand customer’s situation and recognize the customer’s needs
* Maintained a high level of competitive and product knowledge

**PROFESSIONAL EXPERIENCE CONTINUED**

**Social Service Worker Student (Placement) –** Community Living Hamilton, Hamilton, ON **09/2018 – 04/2019**

* Worked with clients with developmental disabilities to enhance their daily life
* Performed personal care for clients and provided any additional assistance as required

**Social Service Worker Student (Placement) –** Welcome Inn, Hamilton, ON **06/2018 – 08/2018**

* Helped kids develop their skills during the summer day camp
* Assisted the agency sort out food to share at the food bank

**Sales Associate –** Urban Planet, Toronto, ON **04/2017-09/2017**

* Ensured each customer received outstanding services by creating a friendly environment
* Ensured all clothes were arranged accordingly and placed in the designated area

**Customer Service Representative –** Beyus Nigerian Limited, Nigeria **01/2015-09/2016**

* Tracked, identified and prepared ordered products and products to be shipped
* Sorted, Counted and Supervised produced stock in the warehouse

**VOLUNTEER EXPERIENCE**

**Support Worker –** Hatts Off Inc., Hamilton, ON **05/2020-08/2020**

* Volunteered in the group home to assist with domestic activities that included laundry, cooking, etc
* Provided personal support through engaging communication and daily walks

**Warehouse Logistics –** Christmas Toy Drive, Church of Pentecostal, Hamilton, ON **2016**

* Greeted visitors and collected toys, food and clothes for donations
* Sorted toys and clothes as per age category and packaged food boxes