**PROFESSIONAL PROFILE**

* Over 4 years of work experience with different organizations
* Energetic, skillful and knowledgeable
* Worked closely with children, teenagers, young adults and seniors
* Ability to work successfully under pressure, organization and time management
* Decision making, critical thinking and ability to effectively deal with conflict situations and use non-violence in crisis intervention
* Knowledge of Aboriginal Cultural Resources, Ceremonies and Protocols is an asset
* Experience working with individuals having serious mental illness and homeless
* Basic use of drug administration and Standard use of CPR and first aid
* Special training in child psychology and child development
* Ability to observe and report properly patients’ response to care and communicate respectfully with patients or visitor and understand the challenges related to speech and language as well as adopting strategies for excellent interaction
* Proficiency in computer applications (MS Word, Excel, Microsoft outlook and PowerPoint) and excellent written and oral communication skills as well as comprehension of the English Language
* Excellent Team spirit and ability to work dependently and independently
* Ability to show empathy, communicate with sensitivity and interpersonal skills
* Strong Knowledge of trauma-informed care and harm reduction strategies
* Knowledge of data entry systems, report writing and ability to multitask
* Competent at assisting families in need of financial help regarding food stamps and healthcare help
* Knowledge of Aboriginal cultures, history and current issues

**WORK EXPERIENCE**

**INDEPENDENT COUNSELLING ENTERPRISE, EDMONTON, ALBERTA**

**Community support worker** July 2018 – February 2020

* Light housekeeping and meal preparation
* Maintained appropriate records and documentations
* Effectively dealt with the behavior of clients from diverse cultures
* Assisting clients with health disabilities, who requires personal support

**COTA**

**Supportive Housing Worker** January 2018 – June 2018

* Successfully managed full caseload through casework
* Investigate and verify residence case plan for the month
* Maintained individual case records for future review
* Strong knowledge of harm reduction
* Responds to complaints and emergency situations involving residents and team
* Complete assessment and develop plans to improve wellbeing of families
* Investigate and verify residence case plan for the month

**DKM LTD, NOTTINGHAM, UNITED KINGDOM**

**Healthcare Assistant** July 2017 to October 2017

* Helped patients out with their personal hygiene
* Dressed patients up and hoisted them in and out of bed
* Ensured the safety and security of the individuals by removing harmful objects from their vicinity
* Got clients ready for the day by dressing them up
* prepared breakfast and cleaned up after breakfast

**VOLUNTEER / PLACEMENT**

**REDEEM CHRISTIAN CHURCH OF GOD (REMA’S CHAPEL), EDMONTON**

**Support worker** August 2018 – Till Date

* Providing support to members through bible study and communicating and supporting social interaction
* Assisting with setting up church activities and general upkeep of the church environment.

**NHS, SHEFFIELD, UNITED KINGDOM**

**Support Worker and Trainer for Adult Hearing Aids** November 2015 to September 2017

* Trained care givers and adults with learning disabilities on the use of hearing aids
* Made learning slides using Microsoft word and PowerPoint
* Made documentation of completed trainings and locations using Microsoft Excel
* Communicated sensitivity and tact with patients to encourage them to make use of their hearing aids.

**LICENSE & CERTIFICATION**

* Non-Violent Crisis Intervention Certificate and
* Standard First Aid and CPR Certification
* Suicide Intervention
* Medication Administration Training and Pharmacology
* Police Check with Vulnerable Sector
* Child and Youth Intervention Record Check
* Criminal Record Check
* Class 5 Drivers licence

**EDUCATION & QUALIFICATION**

* BSc Biomedical Science from Sheffield Hallam University 2017
* Foundation Year degree: from Olashore International School Nigeria (partnered with Lancaster university UK) 2014
* Secondary School Education from Ekiti Anglican Diocesan High School Nigeria 2013

**References**

Available on request.