JANET MBAMBAZI

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Edmonton- AB

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**PROFILE**

Over 5 years’ experience working with persons with intellectuals’ disabilities, mental health disabilities and kids from various backgrounds.

Knowledge and understanding of the Victims of Crime Act, Privacy legislation.

Integrity: follow moral and ethical principles by being honest, Fair and reliable.

Respect: show consideration in all personal Interactions which occur through the day

Able to understand people from various backgrounds have various situations in life.

Willing and able to keep information about clients confidential

Ability to deal with aggression and high behavior

Ability to communicate effectively, have patience and compassionate with people

Able to demonstrate the skills, experience supports to people with developmental disabilities.

Value diversity respect other people’s values and belief

**WORK HISTORY**

**Adaptabilities Edmonton;** 2015- November-2019

* Evaluates clients' progress in resolving identified problems
* Conducts individual and group counselling sessions
* Develops and implemented behavior management and intervention
* Programs to assist clients in determining goals and means of attaining them,
* Assisted individuals with day-to-day activities such as; medical administration, meal planning and cooking housekeeping, grocery shopping and money management
* Personally, took individuals to community outings like visiting parks, museums, zoos, movie theaters
* Transported individuals to doctors’ appointments, work and volunteer activities
* Assisted individuals to learn independent living skills to maintain a clean and safe living environment such as; self-medications
* Completed on-going required documentation for each individual such as; daily narratives of individuals activities medication books

**Community support worker, Salvation Army Fort McMurray** 2012- October 2014

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**Personal support worker**, Family Service Toronto-Ontario **2011 - 2012**

 Evaluates clients' progress in resolving identified problems

* Observed and reported clinical and treatment information and behavioral changes
* Assists with range of motion exercises, and other rehabilitative measures
* Assisted with ambulating and mobilization of patients
* Collected specimens for required medical tests
* Provided emotional and support services to care-receivers and families
* Assisted with personal hygiene such as showering, Toileting
* Assisted with meal preparation, grocery shopping, dietary planning, food and fluid intake
* Completed documentation as required by the home and maintained a clean homely environment

**VOLUNTEER EXPERIENCE**

**Family Center Toronto (2011-2012)**

I used to go and visits elderly people at their nursing homes. I would chat with them and make them feel they are not alone.

**Catholic Social Services (2014 -2015)**

I volunteer in specialized counselling, support and outreach services to immigrants and refugees.

**Black-cap –Toronto (2011 -2012)**

I volunteered as a youth peer outreached the youth aged 15-25 in communities across the city to raise awareness about HIV and STDs helped the youth on how to identify the ways can reduce risk.

**519 (2011 -2012)**

I volunteered as a server during a community meal at Among Friends program, after the meal I would also provide information to new refugee claimants into Canada. This information gave the newcomers an opportunity to build community networks, decrease social isolation and access information to support them through the refugee process. With all this, I enhanced my active listening skills, oral, verbal and written communications and interpersonal skills.

**EDUCATION**

**Child Intervention (valid)**

**Non-violent Crisis (CPI) valid**

**Criminal Record check (valid-)**

**Health Care Aid**

**Standard First Aid & CPR (valid)**

**Class 5 Driver License**

**Medical Administration**

**Ethics of Touch**

**Abuse Prevention and Response Protocol**

**Safety**

**Food Protection**

**Epilepsy**

**Universal Precautions**

**Restrictive Procedures**

**Erg omics**