**PATRICIA IZUAGIE**

#10311 153 street NW Edmonton, AB T5P 2B7

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780 257 9595

*Caregiver with 5 years of experience in geriatric care within homes and assisted living environments. Recognized for ability to provide emotional and physical support to clients and staff. Possess exceptional communication abilities, as well as cultural sensitivity to deal with diverse population.*

**ADDITIONAL SKILLS AND TRAININGS**

* Proficient cook and baker
* Compassionate
* Knowledge of safety and accident prevention
* Over 8 years of community support work experience
* Work well under pressure. Proficient in assessing client’s needs
* Excellent in prioritizing and time management
* Ability to remain calm and apply critical thinking skills when needed
* Excellent interpersonal and social inclusion skills
* Very good at respecting and promoting client’s values and beliefs
* Excellent verbal and written communication skills
* Hardworking and Patient. Trustworthy and honest.

**PROFESSIONAL EXPERIENCE**

**CHILDRENS AUTISM SERVICE OF EDMONTON** 17451 103 avenue NW Edmonton

**Respite Worker**

Provide one on one service

Provide care and supervision according to child’s need

Provide support in activities of daily living such as toileting, dressing, feeding etc.

Provide learning opportunities

Provide care and supervision

**MAC DONALD RESTAURANT** Oliver square 104 Avenue Edmonton

**Crew Member** December 2018 till date

Greet customer and provide exceptional service

Taking orders accurately in a fast and friendly manner

Suggest food item / menu as per their preferences

Take orders by punching into the POS database and repeating to ensure accuracy

Inform customer of any new and special deals introduced by the company

Assemble order and pack them in a safe manner

Cash register

Running drive –thru

Handle customer complaints and concerns

Operate fry stations, grills and other food preparation activities

Maintain clean work station

Complete other assigned task

**YMCA SHELTER QC Montreal QC**

**Nanny 2018 - 2018**

* Quality Care for children
* Prepare and serve meals with balanced nutrition, ensuring food safety for children with allergy, while trained on emergency response
* Organize fun and educational games, read storybooks that increased children interest in story time, and plan outdoor activities such as walking to the local playground and park
* Meet with parents on a weekly basis to discuss plans for following week, as well as other issues

**GREAT CAREHOME Georgia ATL.**

**Home Operator 2015 - 2018**

* Provides holistic personal care to residents, ensuring that the residents’ daily activities are met as per policy and procedures and Daily Living Plan (ADL) (e.g. personal hygiene, oral care, skin care, toileting, bathing, nail care, dressing and grooming).
* Observes and reports any changes in resident’s functional and cognitive behavior to the Nurse.
* Transfers residents in/out of bed, to/from wheelchair, toilet and chair using one or two person transfers or mechanical lifts as per the residents care plan.
* Assists with the admission, transfer and discharge of residents.
* Under the direction of the Nurse assists with nursing care such as non-sterile dressings, enemas, suppositories, collection of specimens or skin care treatments.
* Ensures residents personal items are marked and handled and stored properly. Processes soiled personal clothing as per policy, procedures and care plan. Removes/changes soiled linens
* Ensures that resident rights are maintained and respected, which includes confidentiality.
* Answers call bells promptly and respond appropriately to resident requests.
* Respects and attends to the emotional, psychosocial, spiritual and cultural beliefs & practices of the residents; encouraging and assisting residents to participate in social, physical, spiritual and recreational activities.
* Actively participates in facility programs, meetings, committees and resident care conferences.
* Attends and participates in education programs aimed at increasing personal knowledge and abilities of the caregiver.

**FOOD PREPARATION AND SERVICE:**

1. Provides residents with nutritional assistance (e.g. meals, nourishment and tray service, assists residents to eat as needed). Assists residents to and from dining areas in accordance with meal service schedules.
2. Reports any appetite/fluid/food intake changes or concerns immediately to the nurse.
3. Encourages resident participation in food service and clean up.

**HOUSEKEEPING:**

1. Responsible for ordering supplies for Residents’ home environments through established methods.
2. Involves the resident in organizing and maintaining their home environment, ensuring it is done according to the residents’ wishes and needs.
3. Implements infection control measures and reports any shortages, breakage and malfunction of equipment.
4. Maintains a clean, safe, homelike environment for residents and staff. Ensures care equipment and supplies are used and stored in safe and efficient manners.
5. Performs other related duties as required.

**SAPPHIRE HOMES Lagos Nigeria**

**Community Support Worker 2010 - 2015**

* Accompanied children on outdoor activities
* Organized social outing programs and activities for the children
* Involved the children in light housekeeping
* Completed daily report and documentation
* Supported up to 20 children with dressing, grooming and feeding
* Prepared and served foods
* Administered medications; handled lifts and transfers

**EDUCATION**

IWIN Employment Readiness Certificate

Standard First Aid CPR/AED LEVEL C

Non-violence Crisis Intervention Training Programme

Medication Administration (ICE, Independence Counselling Enterprise)

Higher National Diploma (HND) Banking & Finance

**REFERENCE**

Available Upon Request.