**BINAY JHA**

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**Summary**

To obtain a position as a Community Support Worker with a strong work ethic and skills.

**Highlights of Qualifications**

* Had a working experience in the field of human services.
* Professional individual with positive attitude for people with disabilities and concerned for working towards a standard of excellence based on professional values and ethics.
* Good in mixing up with people of different age group/communities and assisting and caring them as per their needs by keeping them engaged, safe and happy.
* Good interpersonal communication skills with strong ability to read and follow instructions, gather data, compile information and prepare reports.
* Ability to work independently and as a team with people from diverse background.
* Flexible, punctual, trustworthy, caring with having strong leadership skill.

**Work Experiences**

Community Disability Support Worker

Entrust Community Services, Edmonton, Alberta **July2018-Present**

* Assist individual in maintaining personal hygiene and a neat appearance
* **Excellent work performance as FFL Assistant**
* Administer medical administration according to prescribed procedure
* Provide recreational services
* Provide disability services which includes bathing aids, meal preparation and transport assistance
* Maintain required documentation
* Assist individual to develop personal home living skills
* Assist individual to maintain daily routine life as per the guidelines of the company

Healthcare Security Officer  **Sept2016-June 2018**

G4S Secure Solution, Edmonton, Alberta

* **Observed patients who may be threat to themselves or others, and provided patients a safe environment.**
* Maintained a constant visual of them and their surroundings as required.
* Watched for and reported irregularities by completing incident reports.
* Performed miscellaneous job-related duties as assigned.

General Security Officer  **Sept.2013-Aug.2014**

G4S Secure Solutions, Edmonton, AB, Canada

* Patrolled the premises and adjacent areas
* Directed traffic to and from the main building
* Performed safety inspections in order to flail off any negative activity

**Binay Jha Page-2**

* Checked identity cards of personnel before admitting into the building
* Investigated and report any nefarious activity
* Noted down the Vehicle number, name of the driver and the vehicle company name.
* Practical approach of observing all activities at premises and performing patrol duties within assigned areas to guard against theft, shoplifting, vandalism and fire.
* Adapted at handling emergency situations effectively; medical emergencies, accidents and other threats.
* Hands-on experience in managing security systems in order to prevent theft, violence and vandalism.
* Well-versed in using different alarms for security purposes specious circumstances
* **Developed public relation and executed excellent customer services**

Rehabilitation Support Worker

Kaski Rehabilitation Centre, Pokhara, Nepal **Feb.2008-Aug.2013**

* Provided transportation to clients, including helping with transit, when required.
* Took care of clients, prepared meals when required, laundry and housekeeping.
* Reminded and assisted clients with their medications as per given instructions on how and when to take them.
* Conducted keen observation of client behaviour and environment.
* Documented and reported all activities and observations to supervisor.

**Education/Training/Certification**

* **Bachelor’s Degree in Social Sciences**, India
* **Academic Upgrading(Power Engineering Technology Diploma) at NAIT, Edmonton, Alberta**
* Standard First Aid-Level C CPR and AED, Edmonton.
* CPI training and certification
* Caring About Food Safety
* Fire Extinguisher Education & Awareness
* Alberta Advance 5 Driving License with Clean Abstract.
* AGLC Certification
* **Completed the course of Orientation for Mentors from Alberta Mentoring Partnership**
* **Successfully completed the Exam-Alberta Health and Safety Committees and Representatives**

**References** Available upon request