**Trina Vuong**

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**OBJECTIVE**

Seeking to find a volunteering opportunity where I can share my skills and experiences, giving me a chance to give back to the community and to make a difference. Simultaneously, creating new meaningful learning moments to strengthen my skills sets or develop new ones to build in my confidence and for personal growth.

**EDUCATION**

**University of Alberta; Edmonton, AB 2016-present**

* Currently finished my second year of the Bachelor of Science in Nursing program
* Received high school diploma from McNally High school

 **Certifications**

* Up to date First aid and CPR certification; training received from the Heart and Stroke Foundation

**WORK EXPERIENCE**

**Sales associate, Designer Shoe Warehouse; Edmonton, AB 07/2016-present**

* Providing excellent customer service and to assist the customers’ needs in every way possible
* Provide solid product knowledge to our customers
* Ensure sales floor is clean and well organized
* Adapting and working together with other coworkers and store managers
* Following policies and procedures to provide efficient transactions when customers are checking out

**Crewmember, McDonalds; Edmonton, AB 08/2012-09/2013**

* Responsible for providing friendly customer service on a continual basis
* Required teamwork skills in a high-paced environment
* Handled currency and credit transaction quickly and accurately
* Maintained an organized, clean workplace and restocked items

**VOLUNTEER EXPERIENCE**

* Currently volunteering at the Grey Nuns Hospital for over a year now as a patient visitor in the general medicine unit
* In high school for 2 years I was involved in the Big Brother Big Sister mentoring program
* Volunteered at the street store organized by Multiplying Equality to provide clothing, socks, shoes etc. to the homeless
* Volunteered for the Bissell Centre by helping gift wrap Christmas presents to raise money for programs that are targeting to end poverty and better the lives of the homeless
* Volunteered being a shopper paired with a child less fortunate from the Boys and Girls club in the Santa’s clothes program hosted by the Edmonton Rotary club

**SKILLS**

* Languages: English, Cantonese and mandarin.
* Strong work ethic
* Organized
* Patient
* Responsible
* Can use MS Office programs