**Objective**

To obtain full time work until I can expand my knowledge, skills and talent in the Community Services Worker Field. I would be honored to be part of your team enhancing care with dignity to all individuals.

**Personal Characteristics**

* Team player, communicate clearly, articulate, capable, dependable, people oriented and conscientious, problem solver, patient, honest, caring, innovative, hard worker and willing to learn new skills to apply to current task.

**Education**

* **Academy of Learning Career College, Diploma Sept/16-Aug/17**
* **Community Service & Addiction Worker**
  + Windows 8.1 Level 1, Keyboard (33 wpm), Microsoft Office Suite 2013
  + Psychology Fundamentals, Business Communication and Report Writing, Sociology and Family Life in Canada, Introduction to Mental Health and Addictions
  + Life-Span Development, Criminology and At-Risk Populations, Case management, Counselling and Ethics, Government and Social Services
  + Addictions Worker Levels 1-3 and 160-hour Work Placement at Veronica Villa with Catholic Social Services Agency
* **Commercial Floristry Certificate**, Olds College, Olds, AB**1993**
* **High School Diploma**, Goodsoil Central High School, Goodsoil, SK **1992**

**Certificates:**

* Thought Patterns for a Successful Career **Oct. 2016**
* FOIP **Feb. 2017**
* Poundmaker’s Lodge Treatment Centre **Mar**.**2017**
* Non-Abusive Crisis Intervention Prevention **May 2017**
* First Aid (Standard First Aid – Level C CPR/AED)**May 2017**

**Experience**

**CSAW - Veronica Villa *160 hour Work Placement in a Group home setting* Aug. 2017**

**Seasonal WarehouseMay 2018 – June 2018 / Mar. 2016 – June 2016**

* ***Tree Time Services Inc. & LCS*** (Lafleur’s Cold Storage)
  + Filing orders, picking and packing frozen trees in cold warehouse with care to ship all over Canada and U.S.A. This opportunity gained safety training and earned WHMIS certificate

**Seasonal Sales Associate Sept.-Nov 2015**

* ***Party City***, South Edmonton Common; Temporary position to fill sales demand of Halloween season.

**Stock Clerk Dec. 08 to Aug. 15**

* ***Dollarama Plus***, South Edmonton Common
  + Enjoyed being a team player, excelling in customer service, shipping and receiving skids, product distribution and disbursement within store, cashier, and merchandising product.
  + Worked with three individuals with disabilities, from the agency of McMan Youth, Family & Community Services, training them how to stock, safe work practices and having a blast working with them.

**References**

* Are available upon request.

**References**

Name: **Marek Mikawoz**

Position: Team Leader

Agency Name: Catholic Social Services

City & Province: Edmonton, Alberta

Phone Number: 780-984-8781

Name: **Randy Robinson**

Position: Supervisor

Agency Name: McMan Youth, Family & Community Services

City & Province: Edmonton, Alberta

Phone Number: 780-916-0225

Name: **Stacy Edwards**

Position: Key Holder

Company Name: Dollarama Plus Store #375

City & Province: Edmonton, Alberta

Phone Number: 780-905-1534

Name: **Darren Olofson**

Position: Community Resource Worker

Agency Name: McMan Youth, Family & Community Services

City & Province: Edmonton, Alberta

Phone Number: 587-986-5451

**Notes of Recommendation:**

**August 25, 2017 Preceptor Evaluation Form of Academy of Learning College Comments:**

Rachael has shared her life experience with the team at Veronica Villa. She has brought beneficial perspective views to the table which allowed the team to think outside the box. Rachael has learned developed skills knowledge and applied vital techniques to the folks to enhance their quality of lives. Rachael has fostered and developed positive relations with her team members. Rachael has applied her learning skills at Veronica Villa abundantly which has had a tremendous positive effect on the folks she supported during her practicum. She has provided useful feedback to the team and has grown more over the four weeks of work experience. I wish Rachael all the best in her future endeavors and look forward to crossing paths in the near future.

**Marek Mikawoz** [Team Leader of Veronica Villa: Catholic Social Services]