**Natalie Mireille Dabbagh**

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**Education:**

* University of Manitoba
  + Distance Delivery Bachelor of Social Work, expected graduation summer 2019
* University of Alberta
  + Bachelor of Arts degree in Sociology and minor in Psychology, June 2014
* Paul Kane High School
  + High School Diploma in 2009

**Work History:**

* September 2017- Present

Permanent Support Worker, Casual, Hope Terrace at the Bissell Centre (8616 112 Ave.)

* Engaging with, and supporting residents with individual goal attainment
* Identifying strengths, and resources to provide person-centered support in mental health, addiction, employment, and/or everyday life skills
* Completing administrative responsibilities, such as casenotes on interactions with participants
* Facilitating programming with participants, such as Collective Kitchen
* September 2017- Present

Salon Coordinator, Casual, Elixir Hair Studio (10 McKenney Ave.)

* Greeting clients, checking them in, and assuring that their stylist starts their appointment on time
* Answering phone calls, booking appointments, addressing client complaints and/or concerns
* Monthly inventory management, placing and receiving purchas orders
* Assisting with general salon maintenance, and cleanliness
* August 2015- September 2017

Parent-Child Assistance Program (PCAP) Advocate, Bissell Centre (10527 96 St.)

* Assisting women (mothers) in obtaining treatment, maintaining recovery, and resolving the complex problems associated with their substance abuse in order to prevent future alcohol and drug related births
* Liaising with other agencies providing services to the women and their children (e.g., Child and Family Services)
* Linking families with additional community resources to fill in any service gaps
* Building relationships with each woman on the case load to identify and build on client strengths
* October2014- August 2015

Girls Empowered and Strong Program Coordinator, Elizabeth Fry Society (10523 100 Ave.)

* Delivering Girls Empowered and Strong Program through workshops addressing issues teen girls face on a daily basis
  + Delivering weekly workshops for women at Edmonton Remand Centre
* Program development; working with existing curriculum, and modifying and implementing quality program improvements
* Community liaising; establishing partnerships in the community that offer other services for youth
* Providing one-on-one support to girls

**Training/Skills:**

* Family Violence Across the Lifespan, Today Centre, 2017
* Honourary Member of the University of Alberta Golden Key Society for service to the community, 2016
* Motivational Interviewing, Level 1, 2016
* Residential School Conference, Bent Arrow, 2016
* Dynamics of HIV, 2016
* Trauma Informed Practice, 2015
* Standard First Aid/CPR Certification, 2015
* Applied Suicide Intervention Skills Training, 2014
* Knowledgeable in the use of Microsoft Word, Microsoft Excel, and Microsoft PowerPoint
* Fluent in English, French, and Arabic

**Volunteer Work:**

* October 2014- February 2015

Edmonton West Probation Office (17420 Stone Plain Rd.)

* + Assisted with supervision of adult offenders in the community under probation orders, fine option, conditional sentences, and recognizance orders
  + Conducted interviews with offenders, and completed case notes in ORCA
  + Completed case plans, risk assessments, case summaries, and termination reports
  + Maintained telephone contact with offender collaterals
* May 2014- October2014

Elizabeth Fry Society, Alberta Law Courts Courtworker (1A Sir Winston Churchill Square)

* + Working in youth courtroom
  + Checking youth in, and connecting with lawyers from YCDO
  + Sitting in court, and taking notes on cases

**References**

References will be given upon request.